



Kansas City

Frequently Asked Questions: Rx Savings Solutions

Rx Savings Solutions is a secure, online tool that helps you find ways to save money on your prescription drugs. It's included with your Blue KC health plan, and everything is personalized according to your medications and insurance benefits.

How does this work with my health insurance and pharmacy benefit?

Rx Savings Solutions offers a service, brought to you by Blue Cross and Blue Shield of Kansas City (Blue KC), that helps lower your prescription drug costs. This service doesn't change anything about your current insurance plan, pharmacy preferences or other benefits. Rx Savings Solutions uses software that is linked to your health insurance plan to find customized ways to lower your out-of-pocket prescription drug costs.

How can Rx Savings Solutions save me money?

Rx Savings Solutions finds all the lower-cost medication options that treat your condition and are covered by your insurance. You and your doctor can decide what's best for your health and budget. Here are just a few ways you might be able to save money:

- Generic forms of name-brand drugs
- Better prices at different pharmacies or through mail-order
- Equally effective medications that treat the same condition but cost less than your current prescription

How does this service work with my doctor?

Rx Savings Solutions finds ways to save and provides information you can discuss with your doctor to help make more informed decisions. If you decide to switch to a lower-cost prescription, you can even have Rx Savings Solutions contact your doctor directly to get their approval.

Can dependents on my health plan use Rx Savings Solutions?

Yes! Your Rx Savings Solutions online account will automatically show prescription drug information for any minor-age dependents on your health plan. Adult dependents are required to activate their own Rx Savings Solutions account and can then give you access to view their information.

How is this different from a coupon or discount program for prescription drugs?

Since Rx Savings Solutions is linked to your health plan, everything is personalized for you. They know the details of your prescription drug benefits and use that information to find the lowest-cost options covered by your insurance plan.

How will I know if I can save money?

There are two easy ways to see if you can save money on your prescriptions.

1. Your Rx Savings Solutions account will always show any savings opportunities you may have on your current prescriptions. Anytime you start taking a new prescription that's covered by your insurance plan, it will automatically show up on your account with any options you might have to save. Plus, you can use your account to proactively search for pricing on any medication before your doctor gives you a prescription.
2. Rx Savings Solutions will contact you, based on your contact settings, if there's a way to lower your prescription drug costs. You'll receive these messages—email, phone, text, letter—if there's a chance to save money on current prescriptions or new ones you start taking in the future.

How do I use Rx Savings Solutions when I'm prescribed a new medicine?

Anytime you start taking a new prescription that's covered by your insurance plan, it will automatically show up on your online Rx Savings Solutions account (unless you use a coupon card that takes you outside of insurance). You'll be able to see any options you might have to save money, and you'll receive a message if you're paying too much. Your account also has a search feature to compare pricing options on medications before your doctor writes a new prescription.

Blue Cross and Blue Shield of Kansas City is an independent licensee of the Blue Cross and Blue Shield Association. Rx Savings Solutions is an independent company that has partnered with Blue KC to save money on prescriptions. Rx Savings Solutions is a HIPAA compliant service provider and your personal or prescription related information will not be shared with anyone including your employer. Once you enroll with Rx Savings, you will be able to access information about your prescriptions and other protected health information so proper authentication is required.

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Log-In Options

Option 1: Go to myrxss.com/bluekc

Option 2: Log into MyBlueKC.com → Select *Plan Benefits* → Choose *Pharmacy Plan Info* → Click on *Spend Less on Prescription Drugs*

Option 3: Within the **MyBlueKC** mobile app → Select *Plan Benefits & Coverage* → Click on *Pharmacy Plan Benefits* → Choose *Spend Less on Prescription Drugs*



Questions?

Call Blue KC Customer Service at the number found on your member ID card for assistance.