2027 FSA Transition and Blackout Information

As we draw closer to the end of the year, there are a few things we would like to provide as reminders to your Benefit accounts.

Effective 01/01/2027: Your FSA accounts will be administered through Associated Bank. If you have questions regarding your account, they offer dedicated account managers to help at the information below.

What to expect!

Mastercard Debitcards will arrive on or around the 01/01/2027 plan start date.

Blackout

01/01/2027 @ 12:00am CST until 01/15/2027 at 12:00am CST – 2026 FSAs and Dependent Care funds will be inaccessible during the transition to Associated Bank.

Beginning 01/16/2027

You can begin submitting claims through Associated Bank for your FSA for the remaining 2026 funds. Below is what is allowed based on the plan you had for 2026.

Dependent Care

• 2026 Claims can be submitted up to 105 days after the plan year end date of 12/31/2026.

• Claims with a service date through 03/15/2027 can be filed with the 2026 funds that are available.

FSA

• 2026 Claims can be submitted up to 105 days after the plan year end date of 12/31/2026.

• Claims with a service date through 03/15/2027 can be filed with the 2026 funds that are available.

We are here to help!

If you have any questions or assistance is needed, Associated Benefit Participant Services Team is available at **1-800-270-7719**, Monday–Friday, 7 a.m.–7 p.m. CST.