Once registered for classes, a Northwest Network Account will be created for you. The account consists of a username and password.

Username Example: s500500
Password Example: Rgw$4552

Your password will expire every 120 days (essentially every 4 months)

You can change your password on your campus-issued laptop computer once you set up your identity verification questions

First Time Login to Your Campus-Issued Laptop Computer

Connect your campus-issued laptop computer to the Northwest wireless or wired network for first-time login. Do not leave campus before logging into your Northwest laptop for the first time.

- Turn on the computer.
- Press the Ctrl-Alt-Delete keys on your keyboard when prompted.
- Click OK to accept Northwest policies.
- A login screen will appear.
- Type in your Northwest Network Account username in the username text box. Example: s500000
- Type in your Northwest Network Account password in the password text box. Example: Rgw49525
- Press the Enter key.
- A window will appear that asks you to create “identity verification questions.” Creating these questions will aide you in resetting your password should you ever forget it or it expires.

Note: Identity Verification enrollment is mandatory. You cannot bypass this window.

- Select the questions and provide answers to all 3 questions. You must answer all three questions.
- Click the Finish button.
- The screen may seem to freeze up for a minute or two. This is okay. Simply wait.
  —If a login window appears, type in your Northwest Network Account username and password in the appropriate text boxes
  —Click OK.
- You will receive a “successful” enrollment message window if enrollment was successful.
- Restart your computer and login again to make sure enrollment is complete. If enrollment is complete, the identity verification question window will not appear again.