

Your Questions. Our Solutions!

INFORMATION TECHNOLOGY HELP

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Once registered for classes, a Northwest Network Account will be created for you. The account consists of a **username** and **password**.

Username Example: s500500

Password Example: Rgw\$4552

Your password will
expire
every
120 days
(essentially every 4 months)

You can change your password on your campus-issued laptop computer once you set up your identity verification questions

First Time Login to Your Campus-Issued Laptop Computer

Connect your campus-issued laptop computer to the Northwest wireless or wired network for first-time login. **Do not leave campus before logging into your Northwest laptop for the first time.**

- Turn on the computer.
- Press the **Ctrl-Alt-Delete** keys on your keyboard when prompted.
- Click **OK** to accept Northwest policies.
- A login screen will appear.
- Type in your *Northwest Network Account* **username** in the username text box. Example: s500000
- Type in your *Northwest Network Account* **password** in the password text box. Example: Rgb49525
- Press the **Enter** key.
- A window will appear that asks you to create "identity verification questions." **Creating these questions will aide you in resetting your password should you ever forget it or it expires.**

Note: Identity Verification enrollment is mandatory. You cannot bypass this window.

- Select the questions and provide answers to all **3** questions. **You must answer all three questions.**
- Click the **Finish** button.
- The screen may seem to freeze up for a minute or two. This is okay. Simply wait.
 - If a login window appears, type in your *Northwest Network Account* **username** and **password** in the appropriate text boxes
 - Click **OK**.
- You will receive a "successful" enrollment message window if enrollment was successful.
- Restart your computer and login again to make sure enrollment is complete. If enrollment is complete, the identity verification question window will not appear again.



Login Used For...



- Campus-issued Laptops
- Campus-issued Desktops



- Northwest Email
- Northwest Online
- myNorthwest
- Library Search Tools



- Campus Networked Printers

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