

# Information Systems Cultural Core Values

## We focus on our students and stakeholders

Information System's has six specific student and stakeholder goals: 1) To empower students, faculty, staff and all other university stakeholders to positively take control of the powerful technology resources they have at their command to succeed academically and administratively; 2) To empower students, faculty, staff and all other university stakeholders to be good stewards of the technology they have available to them; 3) To promote positive interaction with the Information Systems Department for students, faculty, staff and all other university stakeholders; 4) To empower student staff to fully experience the realities and rewards of interacting with other students in a leadership role; 5) To provide network stability to ensure the pursuit of all administrative and academic tasks for the entire campus community; and 6) To provide services that respond and anticipate campus community technology needs.

## We care about each other

Information Systems strives to foster a culture of trust, respect, collaboration, individuality, appreciation, accountability, diversity, and equal opportunity. We practice open, accurate, and timely communication with students, faculty, staff and all other university stakeholders, and seek continuous improvement in our support and services by listening to their suggestions and concerns.

## We are a learning organization, continually improving our university and ourselves

Information Systems recognizes that in times of change "learners inherit the earth while the learned find themselves beautifully equipped to deal with a world that no longer exists." Information Systems strives to continually learn, think, plan, act decisively, and embrace change as a method of communal and individual growth and enrichment both internally and externally.

## We collaborate and work together to accomplish our goals

*Together we can make a difference* is the Information Systems motto. With this motto in mind, we strive to exceed the service delivery expectations of students, faculty, staff and all other university stakeholders and are committed to performing at the highest level of competence with pride in our accomplishments and respect for the individual, as well as the whole.

## We master the details of what we do

Information Systems strives for excellence in all that we do. But excellence in all we do demands aggressive, but flexible policies and procedures to ensure the integrity of the campus network and the best possible management of technology resources while respecting the privacy rights and intellectual/informational pursuits of the campus community. We will improve performance through the use of innovative technologies, continuing education, evidence-based practices, and sound business principles.

## We are open and ethical

Information Systems recognizes that "Integrity is doing the right thing, even if nobody is watching" and we are committed to fair and principled professional conduct in all of our internal and external dealings.

## We are leaders in our field

"Leadership can be thought of as a capacity to define oneself to others in a way that clarifies and expands a vision of the future" and Information Systems recognizes that true leadership involves the betterment of its followers, not the enrichment of the leaders. In short, "Until all of us have made it, none of us have made it." Information Systems strives to be a leader within our field and within the campus community, supporting and promoting the university's Culture of Quality mission and commitment to service before self.