



Computer User's Guide

to the Electronic Campus



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Northwest's housing philosophy is specifically tailored to help students transition to life on campus, progress towards independent living and being a contributing member of the community. Whether you are a freshman, sophomore, junior or senior, *Residential Life* desires to make your on-campus living experience one of satisfaction. *Information Systems* has a similar philosophy with regard to technology in the residence halls, desiring to provide the necessary hardware, software and network resources to ensure student academic success.

Who Owns What?

Northwest owns your university provided notebook computer. Northwest also licensed all the software pre-loaded on each university provided notebook computer. Northwest determines who is and is not authorized to use its network, and can (when violations of Northwest policy are discovered or suspected) restrict the nature of the use.

You may have a personally-owned computer or printer in your residence hall. Therefore, you will make the decisions on how that equipment will be utilized. You may also own a software license, which you purchased from a software vendor. Your license allows you to possess one copy of this software for your personal usage and you may install that software either on your personally-owned or university provided notebook computer. You may not distribute this software to others to be used on another computer since this would be a violation of copyright law.

The ports and network connectivity are the property of Northwest. In short, the university is your Internet Service Provider (ISP). If additional ports are needed in the room for connectivity, only **non-routing** hubs/switches are allowed.

See the *My Room and Me* Residential Life web page for additional information on living in a residence hall room:

http://www.nwmissouri.edu/reslife/Halls_and_Apartments/myroom.htm

ECSC & PERT Support

The Electronic Campus Support Center (ECSC) provides notebook computer support **free of charge** to residence hall students who have a university provided notebook or tablet computer. All hardware and software problems should be addressed at the *Electronic Campus Support Center* or by calling the *Client Computing—Information Systems Help Desk* at 660-562-1634.

Students living in residence halls with a Peer Educator in Residence for Technology (PERT) will receive assistance **free of charge** for such things as registering the notebook computer on the network, getting connected to the wireless network, or help with running Norton AntiVirus.

The *Electronic Campus Support Center* (ECSC) will provide **limited** support to residence hall students who have a non-university provided notebook or tablet computer and need to get on the Northwest network. The ECSC may also, at their discretion, provide limited support with virus removal or information retrieval. A charge will be assessed for all support of a non-university computer where applicable. Hardware support [repair] is strictly **limited** to the residence hall **port** for personally-owned computers. Students living in residence halls with a PERT will receive help for the configuration of their non-university provided notebook, tablet or desktop computer for a \$25 charge. All other assistance for a non-university provided notebook computers will be charged where applicable.

Automated Rebooting

All residence hall computers that are connected to the Northwest network will automatically be rebooted each night starting at 4 a.m.

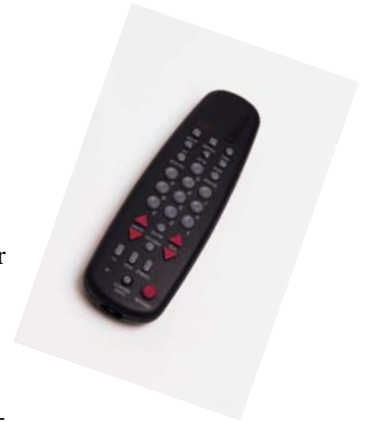
Please make sure that all work is saved by 4 a.m. or unsaved work will be lost when the computer restarts. Rebooting residence hall computers ensures connections to the internet are cleaned up and not using network resources while unattended or without the user's knowledge.



Hall Cable TV Service

Local cable is provided to all halls and is included in the cost of tuition. Below is a listing of channels available to students:

- A&E
- AMC
- Animal Planet
- BET
- Bravo
- Cartoon Network
- CNBC
- CNN & CNN Headline News
- Comedy Central
- Court TV
- C-Span
- CW
- Discovery
- Disney
- E! Entertainment
- ESPN, ESPN2 & ESPN Classic
- Family Channel
- Food Network
- FOX, FOX News & FOX Sports
- FX
- GAC
- Golf
- Hallmark
- History
- Home and Garden
- Lifetime
- LMN
- MSNBC
- MTV
- MTVU
- National Geographic
- Nickelodeon
- Outdoor Channel
- PBS
- Sci-Fi
- Soapnet
- Speed
- Spike TV
- TBS
- The Weather Channel
- TLC
- TNN
- TNT
- Travel Network
- Turn Classic Movies
- TV Guide Channel
- TV Land
- UNI
- USA
- VHI
- WGN



A Word About Software

Software support will result in the formatting of the hard disk and the reloading of the standard software configuration on Northwest provided notebook computers.

Since Northwest owns the university-provided notebook computer and its software, the ECSC reserves the right to format and reload the hard disk of a university provided notebook computer without the user's permission. Consequently, be sure to keep a backup of your important personal files on an alternate storage device like a USB Flash/Jump drive or CD.

