



Personally Owned Computing Equipment On Campus

Personally Owned Computers on Campus

All personally-owned computing equipment regularly connecting to the Northwest network must be configured according to the instructions at the *Personal Computers* web page at:

<http://www.nwmissouri.edu/compserv/ClientComputing/PC/index.htm>

Personally-owned, non-university provided computing equipment must also adhere to the following:

- All personally owned, non-university computing equipment must be registered with the *Information Systems* department. Instructions on how to register are located on the *Personal Computers* web page.

The *Client Computing Online Support* web page and the *Personal Computers* web page will be where the most current configuration documents will be located. The *Client Computing Online Support* web page web address is:

http://www.nwmissouri.edu/compserv/ClientComputing/Online_Support/index.htm

- For multiple computers in a room to connect to the network, a 10/100 network switch or 10BaseT Ethernet hub is needed. If you need an additional switch or hub, you can purchase one at Best Buy, Wal-Mart or other computing store. You can also order one from the campus Bookstore or www.newegg.com.
- Routers are not allowed on the campus network. Additionally, the only computing devices that are allowed to connect to the university network are machines running Microsoft *Windows*, *Macintosh* or *Linux* operating systems. Computers functioning as servers are not allowed in residence hall rooms at Northwest. For a complete list of prohibited hardware and software on the Northwest network or see the *Network Stability link* on the *Computing Policies* web page.
- All computer usage MUST follow Northwest computing policies.

For Northwest computing policies please see the *Computing Policies* web page at:

<http://www.nwmissouri.edu/compserv/ClientComputing/ComputingPolicies.htm>

- All computers connected to the Northwest network are **required** to have current **Anti-Virus** software installed and enabled if they are connected to the Northwest network. *Symantec/Norton AntiVirus* is recommended. All computers are also **required** to have their operating systems (OS) latest security and service pack updates. On-site configuration does not include OS updates.

Please see the *Virus & Spyware link* on the **Online Support** web page.

A word about wireless:

- Non-university provided notebook computers MUST have *Windows XP Professional* with *XP SP-2*, be properly configured and a part of the (nwmissouri.edu) domain to work successfully with Northwest's secure wireless network. A non-secure network is available for those who do not wish to join the domain.
- The non-secure and secure wireless networks are **active** in many public areas on campus including, but not limited to, *Owens Library*, the *Student Union*, and the *Station*.

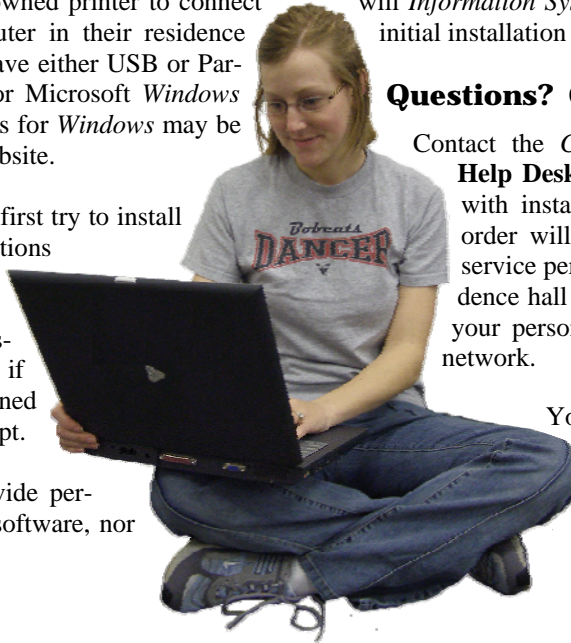


Personally Owned Printers on Campus

Students may bring a personally owned printer to connect to the university notebook computer in their residence hall room. The printer needs to have either USB or Parallel interface and have drivers for Microsoft *Windows 2000, XP* or *VISTA*. Printer drivers for *Windows* may be available on the manufacturer's website.

Information Systems asks that you first try to install the printer following the instructions provided with the printer making sure to use the *Windows 2000, XP* or *VISTA* drivers. On-site assistance is available for a nominal fee if you cannot get your personally-owned printer to install on your first attempt.

Information Systems will not provide personal printer hardware, cables or software, nor



will *Information Systems* provide service support other than initial installation and configuration for personal printers.

Questions? Contact the Help Desk!

Contact the *Client Computing—Information Systems Help Desk* at 660-562-1634 if you need assistance with installing your personal printer and a work order will be filed to the appropriate computing service personnel. You may also contact your residence hall PERT (if applicable) for assistance with your personal printer configuration to the campus network.

You can also email the **Help Desk** at helpdesk@nwmissouri.edu. Please provide contact information with any email.

Personally Owned Computing Equipment & Support

Hardware and software [repair] support is *available* to students for their university provided notebook computer *free of charge* at the *Electronic Campus Support Center*. Hardware and software support [repair] is also *available* to students for connectivity to the Northwest network for university-provided computing equipment *free of charge*.

Hardware support [repair] is strictly limited to the residence hall *port* for personally-owned computers.

Information Systems *does* provide assistance with the software *configuration* of personally-owned, non-university provided computers to the Northwest network. A nominal fee will be assessed for such service and billed to the appropriate account.



Information Systems does NOT support the installation/maintenance of personally-owned, NON-university provided computer hardware or software beyond what the PERTS do.

On-site configuration and installation times for personal computers or printers will be scheduled as time permits with computing service personnel.

For those living in the residence halls on-site configuration and installation will be typically conducted by a *Peer Educator in Residence for Technology* (PERT) if one is available in

your building. The PERTs are the *Client Computing—Information Systems* student computing service personnel.

If you do not want such assistance, you will be held responsible for properly configuring, installing and registering your personally owned computer and should consult the *Personal Computers* *link* on the **Online Support** web page at:

http://www.nwmissouri.edu/compserv/ClientComputing/Online_Support/index.htm

Students planning on bringing personally-owned computing equipment to campus and connect to the Northwest network should also see the *Network Stability* *link* on the *Computing Policies* web page at:

<http://www.nwmissouri.edu/compserv/ClientComputing/ComputingPolicies.htm>

To obtain assistance with configuring your personally-owned computing equipment, either contact your assigned PERT directly or call the *Client Computing—Information Systems Help Desk* at 660-562-1634 to schedule an appointment.

You can also fill out the PERT Assistance Request form at:

<http://www.nwmissouri.edu/reslife/PERTform.htm>